Vertical Technologies
Solutions Group

MANAGED SERVICES

Fully Managed – A True IT Partnership

A total network peace of mind. Your time is precious. You have more important issues to deal with than your computer network. It is, however, a critical enabler to your business and in need of attention to ensure it's running predictably, optimally and securely. Our fully managed program is the ideal solution for an organization like yours, an organization that demands the utmost in network reliability and quality service.

Total IT support and management for a fixed monthly price—it's that simple.

Your Common IT Problems

Wasted Time? Does your staff productivity drop dramatically during IT outages, interruptions or inefficiencies?

Security Fears? Worried that vulnerable servers, laptops or PCs may be putting your organization or company data at risk?

Lost Data? What would be the impact of a hardware failure or if a laptop was stolen and critical business data was lost?

Unknown Network Failures? Always guessing when a system will fail and have no clue what to fix while waiting on a technician to arrive?

Benefits of Our Managed Services

Increased Productivity: Continuous insight into your network allows us to reduce the business impact of IT failure by shortening the time from network failure to issue resolution through regular, preventative maintenance.

Protected Business Information: Data backup services provide peace-of-mind knowing that all critical business and customer data can be quickly restored.

Secure Network: We ensure patches and antivirus updates for your PCs have been installed, prevent spam from reaching your network reducing the likelihood of your network being compromised.

Fully Monitored System: We monitor the software to ensure it is always working, has the latest virus protection and will act immediately if there is an issue.

Remote Only Package
$39 per device

Remote + Onsite Package
$59 per device

Unlimited Support Included
Please call for specialized enterprise pricing.

CALL US TODAY FOR YOUR FREE QUOTE: 210.338.3890

Managed Services

🖥 **A LA CARTE SERVICES AVAILABLE :** Our a la carte program allows you to customize your support and service needs directly related to your critical business services, all at a cost effective price.

MANAGED SERVER

- 24/7 Advanced Performance Monitoring
- Server Configuration Management
- Key Application Maintenance
- Microsoft and 3rd Party Patch Management
- Real Time Server Optimization
- Scheduled Preventative Maintenance
- Additional Services: Active Directory, FileShare, DHCP, DNS, IIS, SQL

MANAGED WORKSTATION

- 24/7 Advanced Performance Monitoring
- Workstation Configuration Management
- Microsoft and 3rd Party Patch Management
- Real Time Workstation Optimization
- Scheduled Preventative Maintenance

MANAGED NETWORK

- Firewall Management and Maintenance
- Router and Switch Performance Monitoring
- Voice Over IP (VoIP) Management
- Virtual Private Network (VPN) Management

MANAGED SECURITY

- Anti-Virus Monitoring and Management
- Anti-Spam Monitoring and Management
- Regular Vulnerability Scan and Reporting

MANAGED SERVICE DESK

- Monthly Network Health Review
- Unlimited Network and End-User Support

MANAGED COMPLIANCE

- Regulatory Compliance Reports
- Dollar-Based Risk Assessment
- Sensitive Data Discovery
- Deep Vulnerability Scanning
- Risk Trending Reports
- Inappropriate Access Discovery and Alerts
- PCI and HIPAA Compliance Scans

MANAGED BACKUP

- Backup Deployment and Configuration
- Backup Performance Monitoring
- Backup Software Updates
- Scheduled Backup Jobs
- Data Center Replication and Disaster Recovery Planning

MANAGED CLOUD

- AWS
- Azure

MANAGED SaaS

- Domain Hosting Support
- Office 365 Management
- CRM Management

Virtual CIO (vCIO) services are included with all managed devices/services.

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